

Minutes of Yell Health Support Group AGM held on 11th November 2010 in Yell Health Centre at 7:00pm

Present: Angus, Annette, Mark, Rosie, Dan, Julia and Patricia.

Apologies: Rae, Alexis, Robert, Winnie and Charlie

Office bearers: Officer bearers will remain as previous years. Mark as Chairman, Annette as Treasurer and Patricia as Secretary. Winnie and Charlie would like to come off the committee. Patricia to thank them for their help over the years. We will try to recruit more members in the surgery newsletter and community newsletter.

Finances: Balance at year end is £3146.

Ambulance: Mark and Rosie said that the ambulance service is better but still not perfect.

Yell Community Council have received a complaint about how long it took for an ambulance to arrive. It is not directed at the local ambulance drivers. In this instance the local volunteers could not cover so Lerwick was on call. If it had been a dire emergency Mark would have contact Robert or local drivers to ask if they could help. Annette asked if more volunteers were needed. SAAS think no but Mark would encourage people to volunteer.

Robert is satisfied with the level of payment now. He knows it will get no better.

Yell Community Council will contact SIC again about gritting the road down to the ambulance garage over the winter months.

Another issue which has arisen recently is that the local ambulance cannot be used to transfer a patient in Yell to Isleshavn. The Isleshavn transport is driven by goodwill only. The onus is on the person to get to Isleshavn not the other way around. Stuart Hannay is looking into this from the Isleshavn side. Mark and Rosie will try to find out what happens in Unst and Whalsay. The patient could be transferred to Gilbert Bain by ambulance and then taken straight back to Isleshavn, when consultant decided that they did not need to be admitted!

It was agreed that on the whole we have a very good service.

Equipment: As usual, books are not being returned. Patricia to order more "Treat your own back" and "Treat your own neck" books. She has also ordered more spring bulbs for the planters. Mark and Rosie have ordered some EZ-IO equipment. This enables the GP to get fluids into a patient via their bones and would be used if IV access was not possible. The "Dizzy-fix" has been ordered and also some more dossett boxes.

The electric reclining chair, bought with money donated following Bimbo Anderson's funeral, is now broken. Keith Smith has looked at it and has contacted the supplier but unfortunately, the pieces to repair it are no longer available. Keith has promised to try to fix it himself. Patricia to check the price of a new chair.

A donation of £1,000 was received from Martin Henderson, following hair and beard shaving after Cullivoe Up Helly Aa.

Christmas hamper raffle: Everyone agreed to hold the annual hamper raffle. Patricia will get a box, distribute raffle books and get notices sent around the shops. The hamper is to include anything Christmassy!

Patient satisfaction survey: This has been carried out by the Scottish Government with questionnaires being sent to random patient's homes. We continue to do well in these surveys.

Planters: The planters are starting to look a bit shabby. Angus offered to paint them for next summer. It was agreed that it would look good if they were all one colour and the possibility of buying stickers to add to them was discussed.

I meant to bring this up at the meeting but I forgot:

"Between August 2004 and August 2010 BP/ Cape DBI have raised £46.95k for local good causes through the sale of segregated scrap metal via the Waste Management Contract and they still have money to give away. John Odie nominated YHSG for some funding and we have been shortlisted"

Next meeting (AGM) to be held in Yell Health Centre on Thursday 14th April 2011 at 7:00pm

If you prefer to receive your minutes and notification of meetings by e-mail please let me know:
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